

October 9, 2020

Dear Representatives, Families and Friends of our Residents:

Governor DeWine has announced that effective October 12, 2020, if all safety standards are met, skilled nursing facilities may begin allowing indoor visitation with residents.

The health and wellbeing of our residents, staff, and visitors remains our highest priority, with this in mind, we have established the attached visitation guidelines. Adherence with these guidelines is critical to the success of our visitation program and the health and wellbeing of our residents, staff, and visitors. These guidelines and any updates will be available on our website at www.concordvillagesnr.com

Visitation will be by appointment only and must be scheduled in advance. To schedule your visit, please contact our receptionist Kim Fowler at 440-709-1111. Once your visit is scheduled, we will discuss our visitation guidelines, including any updates to those guidelines.

Please note that newly admitted residents and residents returning from the hospital are carefully monitored in our admissions unit and subject to additional precautions; meaning they will not be able to participate in our visitation program until at least 14 days from their most recent admission and the resident must satisfy certain criteria.

We at Concord Village understand that spending time with your loved ones is important and look forward to welcoming you back to our facility. We appreciate your support and understanding as we navigate these challenging times.

Sincerely,

A handwritten signature in black ink, appearing to read "Alicia Hensley".

Alicia Hensley, LNHA
